



Revised February 2011

128 Business Council Shuttle Snow Policy

The 128 Business Council makes every possible attempt to accommodate shuttle riders during inclement weather. During snowstorms, shuttles run on a regular schedule, however, please be patient as conditions may cause the shuttle to run significantly behind schedule. If shuttle service has begun on any particular day, it will not be cancelled mid-commute or mid-day. (You will not be stranded.) Upon the occurrence of a severe snowstorm during the workday, the 128 Business Council **may** run an earlier schedule (beginning and ending earlier) if forecasted conditions warrant it. **If your company would like to schedule an early release, the request must be made by 10 AM* by someone authorized to make the decision and receive an invoice for extra charges.**

***The early deadline is needed because our drivers work a split shift and normally do not report back to work in the afternoon until 3PM. If we know by 10AM that an earlier run is needed, we can either hold or ask the driver to return earlier than scheduled.**

Cancellation of shuttle service is the very last option and will be determined by the 128 Business Council's Executive Director, with approval by our Board of Directors' Management Committee. Factors that are taken into consideration when determining cancellation:

- severity, timing and expected duration of storm according to the national Weather Service;
- severity of storm;
- amount of time that has passed since a previous storm (Has there been enough time to clean up? Will roadways be too narrow for buses to maneuver?);
- requests by public officials for the public to stay off the roads and for private businesses to close;
- roadway conditions as they apply to bus vehicles (different than concerns for automobiles);
- conditions in the cities and towns the shuttle travels through (for example, roadways in Cambridge may be down to pavement, but in the hills of Waltham - a very different story);
- any other exceptional conditions (for example, significant amounts of standing water due to flooding, etc...)

Again, cancellation of shuttle service is the very last option but may be necessary from time to time to keep our riders, drivers and equipment safe.

Please do not call the 128 Business Council, M&L Transit Systems or Local Motion of Boston for shuttle information during snowstorms. Individual calls tie up our phone lines, hindering our communication efforts in coordinating special shuttle services. You can check our website, www.128bc.org or send your email address (in advance of the storm!) to lbilozur@128bc.org to be added to the appropriate shuttle email notification list. For the very latest up-to-the-minute information, follow us on Twitter: www.twitter.com/unlockthegrid Messages are tweeted as often as necessary throughout the day and night.

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